

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Eric Johnson, DMH  
**Scribe:** Sara Parks  
**Date:** 7/6/05  
**Time:** 10 - 11 a.m.  
**Location:** Hargrove, Conference Room A

**IPRS Core Team Attendees:**

X Sharlene Bryant  
 x Cathy Bennett  
 x Cheryl McQueen  
 Shannon Johnson  
 Gary Imes  
 Joyce Sims  
 x Paul Carr  
 x Rick Debell  
 x Thelma Hayter  
 X Eric Johnson

**Others:**

X Tim Sullivan  
 X Jamie Herubin  
 X Sandy Flores  
 X Sara Parks  
 X Mike Frost  
 X Linda Smith  
 X Carlisa Stallings

**Attendees:**

x Alamance-Caswell	x Onslow
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x River stone
x Cumberland	x Roanoke-Chowan
x Durham	x Rockingham
x Eastpointe	x Sand hills/Randolph
x Edgecombe-Nash	x SE Center
x Foothills	SE Regional
x Guilford	Smoky Mountain
X Johnston	Tideland
Lee-Harnett	x VGFW
x Mecklenburg	x Wake
x Neuse	x Western Highlands
x New River	x Wilson-Greene

**Attendees:**

**Agenda:**

**Item No. Topics**

1. **Division and EDS Review**
  - Review July 6th checkwrite results**
  - Upcoming checkwrites:** July 8, 15, 22
  - Tim Sullivan:** Update Medicaid issues
  - BugCentral Status**
  - Key CSRs**
  - Operations Support:** File Maintenance, Security, and Help Desk
  - Area Programs joining this week:**
2. **Area Programs**
  - Roll call
  - Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
  - Review July 1<sup>st</sup> checkwrite results
  - Upcoming checkwrite (cut-off-dates) - July 8, 15, 22
  - Cut off for Non-HIPAA Compliant transactions 9/15/05
  - IPRS Questions or Concerns
  - DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell
  - MMIS Updates - Tim Sullivan & Shannon Johnson
  - Medicaid Questions or Concerns
  - Updates to Roll Call?
  - Any other area program questions/comments?
  - DMH and/or EDS concluding remarks.

**Next Meeting: July 13, 2005**

**For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.**

**ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)**

Item No.	Topics
1.	<b>Review July 1st checkwrite results</b> – There was an issue with Area Programs that merged, EOB 23. Smoky Mountain had denials for insufficient budget. We have several Area Programs sending in duplicates, and we will contact them regarding this. Mecklenburg had 11,000 denials for EOB 11. Myran has placed a call and is waiting on a call back.
2.	<b>Upcoming Checkwrites - 8, 15, 22</b>
3.	<b>Tim Sullivan &amp; Shannon Johnson-</b> Shannon is looking at faxed examples of duplicates. Tim received T1017HE examples, but there is some confusion on this.
4.	<b>Bug Central Status:</b> 1 bug in customer review.
5.	<b>Key CSRs:</b> Completed timely filing, merger, we have updates for Alamance Caswell. Received signoff for NCECS changes.
6.	<b>Operations Support – File Maintenance, Security</b> – An updated report of type/specialty has been sent out.

**ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)**

Item No.	Topics
1.	<b>Roll Call</b> (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
3.	<b>Review July 1st checkwrite results</b>
4.	<b>Upcoming checkwrite - July 8, 15, 22.</b>

**ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)**

<b>Item No.</b>	<b>Topics</b>
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5. **Agenda items**

**Cut off for Non-HIPAA Compliant transactions 9/15** - A reminder was sent out for 837 compliant transactions with the agenda. Eric will contact those LME's that are not compliant as of today.

**IPRS Questions or Concerns;**

Q: Adrina (Mecklenburg) – What is the status on EOB 68?

A: Shannon is still researching and will get back with you once her research is complete.

Q: Janet (Wilson Green) – I received a letter from DMA regarding 3<sup>rd</sup> party recovery stating to bill CAP to Blue Cross? Did any other Area Programs receive this letter? (Several responded that they had also received the letter)

C: Please fax a copy of that letter to Tim Sullivan at 919-816-4399 because we did not receive that letter.

Q: Sharon (Western Highlands) – With regards to the payment rate, where does licensed professional counselors and provisional licensed non-licensed fall?

A: Licensed professional counselors is 75% and provisional licensed non-licensed has not been finalized, but it may be 75%.

Q: Nurses are the only one that is 85% correct?

A: Yes

Q: Sharlene (Albemarle) – Who does the letter say to bill for CAP?

A: Blue Cross Blue Shield.

Q: Sharon (Western Highlands) – When will the new attending provider entry screens be ready?

A: The Browser screens are ready for review by Thelma, so in a week or two they should be ready. We will send out an alert.

Q: Kim (Neuse) – When can we bill for case management services (T1017HE)? Is the effective date still 6/1?

A: Once we are done looking at examples that were faxed, we will send out a notification.

Q: Angela (Sandhills) – ECI pop group end-dated how do we bill for this?

A: Any claims for this fiscal year go through DPH (Dept. of Public Health). We will pay for old claims.

Q: Kim (Neuse) – Is an updated version of the matrix on the webpage?

A: The latest update on the webpage should be from June 2005. Thelma will check to make sure that version is what's on the web.

**DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell (absent)**

**Medicaid Questions or Concerns**

6. **Updates to Roll Call?**

7. **DMH and/or EDS Concluding Remarks:**

**Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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**Issue Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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